



**Suspension, Handling, Body Noises,
Rattles and Squeaks**

Diagnostic Worksheet

Date:	Name:	Invoice#	
Year:	Make:	Model:	Engine:
Mileage:	V. I. N.		

Symptom

- Vehicle pulls right – When _____
- Vehicle pulls left – When _____
- Steering wheel vibrates at _____ MPH
- Excessive play in steering
- Erratic steering when braking
- Poor steering wheel return after cornering
- Suspension bottoms out
- Leans or sways in corners
- Brake light on
- Traction control light on
- Uneven tire wear
- Sits uneven
- “Dog” tracks
- ABS light on
- Soft ride

Hard to steer

Shimmy/vibration check box below for location

- Effort Wanders
- Steering wheel off center
- Front Rear Don't know
- Seat Floor Other

When does it occur?

- Cold days Hot days Wet / rain All the time Intermittent
- Parking maneuvers At road speed Accelerating Decelerating

EXPLAIN: _____

Area of Noise

- Engine compartment Left Right Center Don't know
- Front suspension Left Right Center Don't know
- Rear suspension Left Right Center Don't know
- Passenger compartment Left Right Center Don't know
- Instrument Panel Left Right Center Don't know
- Doors Left Right Center Don't know
- Rear seat area Console Other: _____

Noise Sounds Like

- Knocks
- Hard metal
- Light metal
- Roars
- Ticking
- Whine
- Squeak
- Rattles
- Scraping
- Other

How often does it occur?

- Continuous
- Often
- Intermittent
- Just started
- Since new

When does it occur?

- All the time
- Hard throttle
- Hot day
- Heavy bumps
- Speed
- Light throttle
- Cold days
- Light bumps
- RPM
- Decelerate
- Humid or rainy
- Smooth pavement
- Only moving
- Steady speed
- Temperature
- On turns
- Idle in gear
- Braking
- Idle out of gear

EXPLAIN: _____

